



## Shear Furfection Dog Salon

### Release Waiver

**Cancellations/ No show / Late Policy:** I understand that if I need to cancel or change an appointment with less than 24 hours notice that I will be required to pay a cancellation fee equal to half the cost of the grooming services provided. I also understand that in the event where I miss an appointment without calling at least 24 hours prior to my appointment time that I will be required to pay a non-refundable No-Show fee equal to the full cost of the grooming services provided prior to booking another appointment. If I am late for my appointment, I will be charged a late fee of \$1/minute, up to a maximum of 15 minutes after which will be considered a No-Show, and I will be required to pay the No-Show fee. If my pet needs to stay with Shear Furfection Dog Salon longer than one hour from their completion phone call, a charge of \$1/minute will apply.

**Matted Pet:** I understand that a mat is a mass of entangled hair, which must be brushed or clipped out of the coat in order to be removed. Severe mats can reduce or completely cut off circulation to the affected areas. Once the matting is removed and circulation is restored, a large increase of blood flow to the area may occur, potentially causing a hematoma. If more severe matting is present, the greater the risk of injury. In these cases, it is not humanly possible to brush the mats out and the dog must be shaved. There will be a dematting fee of \$60 /hr will be charged on all matted dogs. Shear Furfection Dog Salon will not be held responsible for clipper burn and/or minor nicks resulting from the grooming of matted, neglected coats. By signing this form, you are hereby giving us permission to shave your pet and you are accepting responsibility for any medical expenses that arise due to the pets' condition.

**Veterinary Care:** I give Shear Furfection Dog Salon my full permission to seek veterinary care for my pet from a veterinarian of their choosing and understand that the vet that they will choose will be primarily based on the best vet for the current situation. I understand that in the case of some emergencies, I may not receive a phone call notice from the vet until after my pet has been in to see the vet. I understand that Shear Furfection Dog Salon does this for the safety and security of my pet. I do not hold Shear Furfection Dog Salon responsible for the cost of vet care, and I also release them from all liability in the event of injury or death during transport to the vet.

**Vet Bills:** I understand that vet bills will only be paid by Shear Furfection Dog Salon in the case of severe injury where the vet has confirmed the negligence of the groomer's behalf caused the injury. I will obtain and provide a detailed invoice of the vet bill prior to receiving any compensation. I understand that conditions such as yeast infections, ear infections, etc. are not caused by grooming negligence and therefore I will not hold Shear Furfection Dog Salon responsible for the vet costs. We will not be held responsible for any sickness or injury caused by the pet to itself during the groom. Shear Furfection Dog Salon is not responsible for any accidental death to the pet of the nature of pre-existing health conditions or natural disasters (fire, storm, flood, etc.)

**Senior Pets:** I understand that as my pet ages, more difficulties, risks, and medical conditions may arise, and they may become more susceptible to certain ailments or conditions. Occasionally, the grooming process can expose hidden medical conditions or aggravate current ones. While this can happen at any age, it is more common in elderly pets. I acknowledge these risks and will not hold Shear Furfection Dog Salon responsible for any stressful effects, accidental injury to, or death of my pet during the grooming process.

**Creative Grooming:** This consists of coat coloring, stenciling, and any other services provided outside the norm of an average grooming appointment. I understand what is meant by 'permanent' and 'temporary' and that there is never a guarantee that the exact color will come out as planned. The color may bleed into other parts of the coat and may result in an uneven look. I understand that if requesting creative grooming services, Shear Furfection is not responsible for any allergies, accidents, or misrepresentations that may arise during the process.

**Additional Fees:** We reserve the right to charge additional fees for services we consider over and above the norm covered by our standard rates. Owner understands that all quoted prices are estimates and may be increased based on the condition of the pet. We also reserve the right to refuse services to customers and pets who are misbehaving and may cause a threat to us or other animals in our care. Owner agrees to be held responsible for any property damages due to pet.

☐ I give permission to Shear Furfection Dog Salon to photograph my pet and to use the photo(s) on their websites and elsewhere for advertising and any other lawful purposes.

☐ I understand that checking this box and signing below constitutes a legal signature confirming that I acknowledge and agree to the above policies.

**Name:** \_\_\_\_\_ **Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_